

# DOMINO'S 2023 INVESTOR DAY

### **Legal Stuff**

### **Forward-Looking Statements**

This presentation and our accompanying comments include forward-looking statements. These statements may relate to future events or our future financial performance and are subject to known and unknown risks, uncertainties and other factors that may cause our actual results, levels of activity, performance or achievements to differ materially from those expressed or implied by these forward-looking statements. This presentation and our accompanying comments do not purport to identify the risks inherent in an investment in Domino's Pizza and factors that could cause actual results to differ materially from those expressed or implied in the forward-looking statements. These risks include but are not limited to those risk factors identified in Domino's Pizza, Inc.'s Annual Report on Form 10-K for the fiscal year ended January 1, 2023, as well as other SEC reports filed by Domino's Pizza, Inc. from time to time. Although we believe that the expectations reflected in the forward-looking statements are based upon reasonable estimates and assumptions, we cannot guarantee future results, levels of activity, performance or achievements. We caution you not to place undue reliance on forward-looking statements, which reflect our estimates and assumptions and speak only as of the date of this presentation and you should not rely on such statements as representing the views of the Company as of any subsequent date. We undertake no obligation to update the forward-looking statements to reflect subsequent events or circumstances. In light of the above, you are urged to review the disclosures contained in the reports Domino's Pizza, Inc. files with the SEC from time to time, including the risk factors contained therein.

Additionally, we caution you that past performance does not quarantee or predict future performance, within particular segments or geographies, or otherwise.

### **Trademarks**

This presentation contains trade names, trademarks and service marks of other companies. We do not intend our use or display of other parties' trade names, trademarks to imply a relationship with, or endorsement or sponsorship of, these other parties.

### **Industry and Market Data**

This presentation includes market data and other statistical information from third party sources, including independent industry publications and other published independent sources. Although we believe that these third- party sources are reliable as of their respective dates, we have not independently verified the accuracy or completeness of this information.

### Certain Metrics and Non-GAAP Financial Measures

In this presentation, the Company has included certain metrics such as global retail sales growth, global retail sales growth, excluding foreign currency impact, same store sales growth, international same store sales growth, U.S. same store sales growth, understanding company performance. In addition to the GAAP financial measures set forth in this presentation, the Company has included non-GAAP financial measures within the meaning of Regulation G. including free cash flow.

The Company uses "Global retail sales," a statistical measure, to refer to total worldwide retail sales at Company-owned and franchise stores. The Company believes global retail sales information is useful in analyzing revenues because franchisees pay royalties and advertising fees that are based on a percentage of franchise retail sales. The Company reviews comparable industry global retail sales information to assess business trends and to track the growth of the Domino's Pizza brand. In addition, supply chain revenues are directly impacted by changes in franchise retail sales. Retail sales for franchise stores are reported to the Company by its franchisees and are not included in Company revenues. "Global retail sales growth" is calculated as the change of U.S. Dollar global retail sales against the comparable period of the prior year. "Global retail sales against the comparable period of the prior year.

The Company uses "Same store sales growth," a statistical measure, which is calculated by including only sales from stores that also had sales in the comparable weeks of both periods. International same store sales growth is calculated similarly to U.S. same store sales growth. Changes in international same store sales are reported excluding foreign currency impacts, which reflect changes in international local currency sales. Same store sales growth for transferred stores is reflected in their current classification.

The Company uses "Net store growth," a statistical measure, which is calculated by netting gross store openings with gross store closures during the period. Transfers between Company-owned stores and franchised stores are excluded from the calculation of net store growth.

The Company uses "Free cash flow," which is calculated as net cash provided by operating activities, less capital expenditures, both as reported under GAAP. The most directly comparable financial measure calculated and presented in accordance with GAAP is net cash provided by operating activities. The Company believes that the free cash flow measure is important to investors and other interested persons, and that such persons benefit from having a measure which communicates how much cash flow is available for working capital needs or to be used for repurchasing debt, making acquisitions, repurchasing common stock or paying dividends.

## RUSSELL WEINER

**Chief Executive Officer** 



### Welcome to the DIG!





### **Domino's Innovation Garage**

- Opened in 2019
- 33,000 sq. ft. of Collaboration Space
- Technology, Operations, Digital, Insights and Marketing (~200 employees)
- Next Generation Customer, Store and Team Member Technology
- Fully Functional, Modular Domino's Store Where We Make Our Future Happen

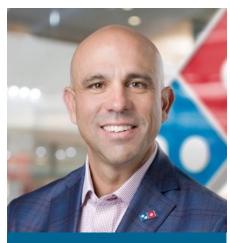
### Today's Presenters and Q&A Panel





President, U.S. &

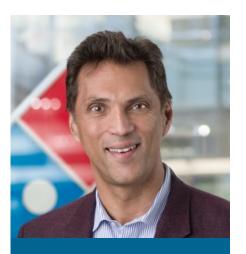
**Global Services** 



Kelly Garcia
Chief Technology Officer



Art D'Elia
Executive Vice President,
International



Sandeep Reddy Chief Financial Officer



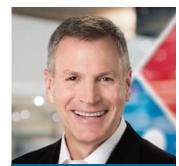
Cindy Headen
Chief Supply Chain Officer

### The Best Team in the Restaurant Industry





Frank Garrido EVP – Chief Restaurant Officer



Kevin Morris EVP – General Counsel & Corporate Secretary



Sam Jackson EVP – Human Resources



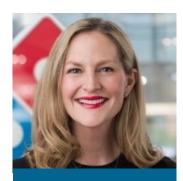
Christopher Thomas-Moore SVP – Chief Digital Officer



David Roady SVP – Communications & Chief of Staff



Debbie Sweeney SVP – Franchise Relations & System Engagement



Kate Trumbull SVP – Chief Brand Officer



Kirk Armstrong SVP – Supply Chain Services



Maui Thai-Tang SVP – Global Product Engineering



Michael Davis SVP - U.S. Technology Enablement & Delivery



Ross Behrman SVP – Team USA

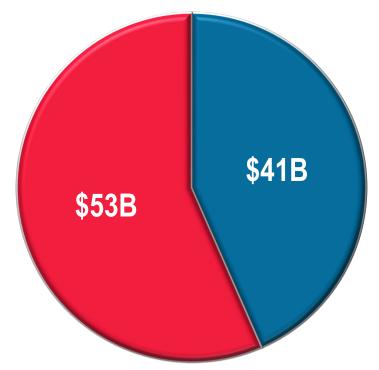


Stefania Gvillo SVP – Chief Analytics & Insights Officer

### Leaders in a Strong Global Industry







Large, Fragmented
Category Offers Significant
Growth Opportunity

Source for U.S. Pizza Category and Market Share: Circana® 12 months ended September 2023: the U.S. QSR pizza category is valued at \$41 billion. Source for International Pizza Category: Euromonitor International Consumer Foodservice 2023 estimate for year ending 2023 and internal Domino's estimates: the International QSR pizza category is valued at \$53 billion.

U.S. QSR Pizza

■ International QSR Pizza

### #1 Pizza Company in the World



- 94 Current Global Markets
- 20,197 Current Global Stores
- \$18B 2023 TTM Global Retail Sales
- 99% Franchised



### **Diversified Global Footprint**





### **Proven Track Record of Growth**



<u>2015</u>
-------------

**2023 TTM** 

**Growth** 

**Global Retail Sales** 

~\$10B

~\$18B

~\$8B

(+80%)

**Store Count** 

~13k

~20k

~7k

(+50%)

**Operating Income** 

~\$400M

~\$800M

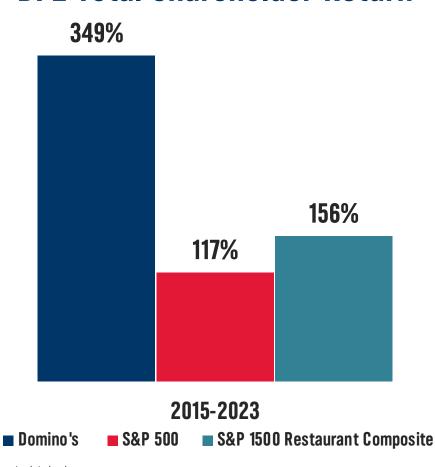
~\$400M (+100%)

## Domino's Has Driven Industry-Leading Total Shareholder Returns; Weaker Performance 2022-23



### **DPZ Total Shareholder Return**

### **Drivers of 2022-23 Performance**



•	Same Store Sales	<u>2022</u>	<u>2023 YTD</u>
	<ul> <li>U.S. Delivery</li> </ul>	-9%	-3%
	<ul><li>U.S. Carryout:</li></ul>	+15%	+7%
	- International:	+0%	+3%
•	Store Growth Rate:		
	- U.S.:	+2%	+2%
	<ul><li>International:</li></ul>	+7%	+6%

2023 shown on a Q3 year-to-date basis

2023 international store growth rate shown excluding the impact of Russia

## We Have Addressed Business Challenges and Emerged a Better Domino's



### **Unlocks**

### **Capacity**

- ✓ Operations Innovations
- ✓ Summer of Service

### Inflation

✓ Smart Pricing Updates

### **Innovation**

- ✓ Renewed Focus on Innovation
- ✓ Product and Technology

### Results

✓ Staffing and Service Back to Pre-COVID Levels

- ✓ Estimated Franchise Store Profitability Higher Than Pre-COVID
- ✓ Re-Launched Loyalty
- **✓ Re-Writing eCommerce Platforms**
- ✓ Increased Pace of Product Innovation



### Our Foundation Has Never Been Stronger

Our Ambition Has Never Been Bigger

We Are...



## "Hungry for More" is Our Strategy to Drive Significant Growth Over the Next Five Years (2024-28)









MORE SALES

MORE STORES

**MORE PROFIT** 





Most Delicious Food

Operational Excellence

Renowned Value

Enhanced by Best-in-Class Franchisees



Most Delicious Food

Marketing
Innovation & Renovation



Operational Excellence

Convenience and Consistency
Back-of-House Innovation & Efficiency



Renowned Value

Deals and Loyalty
Seamless, Personalized e-Commerce
Aggregator Marketplace





Enhanced by Best-in-Class Franchisees

Global Best Practices

Strong Unit Economics & Store Growth

Next Generation of Franchisees



Results in a New Long-Term Guidance
That Drives More

### New Long-Term Guidance Drives More (2024-2028)



**MORE SALES** 

Annual Global Retail Sales Growth, ex. FX

**MORE STORES** 

**Annual Global Net Unit Growth** 

**MORE PROFIT** 

**Annual Operating Income Growth** 

**Current Guidance** No

4 – 8%

5 - 7%

N/A

**New Guidance** 

7%+

1,100+

8%+

## "Hungry for More" in Context - Growth Under New Guidance (2024-28)





### **MORE SALES**

\$7B+ in Global Retail Sales

(Equivalent to Adding Around the #10 QSR to Our Current Business)



### **MORE STORES**

**5,500+ Net New Stores** 

(Comparable to Our Entire U.S. Footprint in 2017)



### **MORE PROFIT**

Operating Income up \$400M+

(Increase Equivalent to DPZ Operating Income in 2015)

## JOE JORDAN

President, U.S. & Global Services



### Strong U.S. Foundation



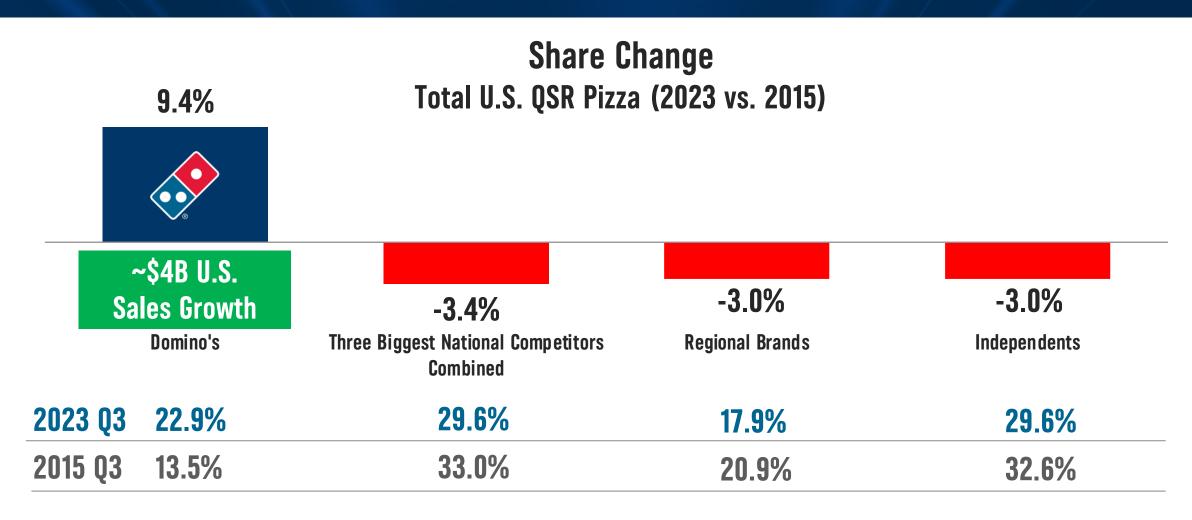


#1 In Pizza QSR ~\$9B
Retail Sales
TTM

~6,800 Stores

~3 year
Store Paybacks

### **Sourced Share From All Competitive Groups**



Source: Circana Group, CREST<sup>®</sup>; 12 months ending September 2023 vs.12 months ending December 2015.

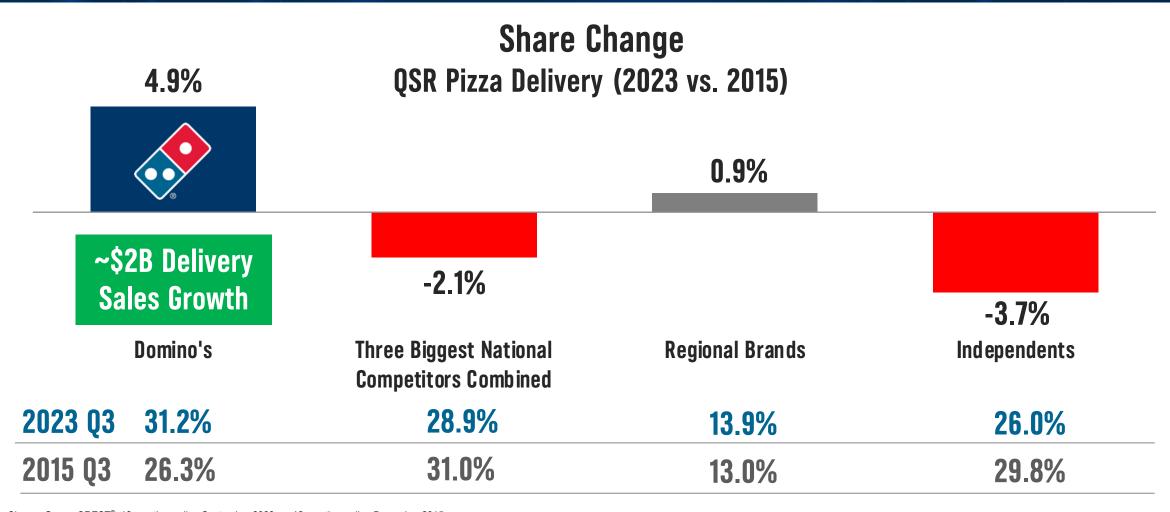
National competitors include: Pizza Hut, Little Caesars and Papa Johns. Regionals include: Papa Murphy's Take 'N' Bake, Marco's Pizza, Hungry Howie's Pizza, Fazoli's and all other quick service pizza/Italian restaurants with 3+ locations that are not included in the national competitor set. Independents include: quick service pizza/Italian restaurants with 1-2 locations.

### One Brand, One Store, Two Businesses

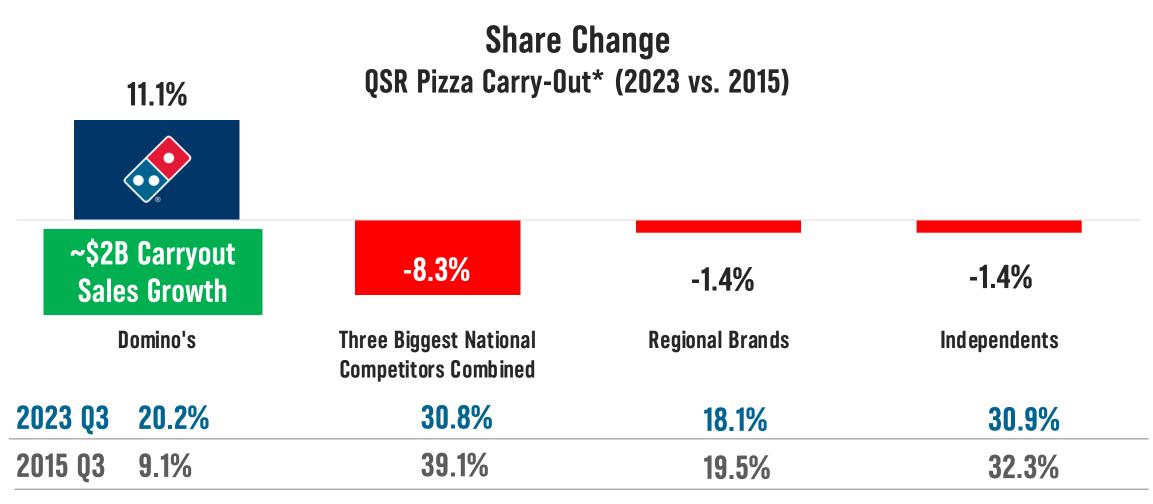




## Domino's Delivery Share Has Sourced From National Competitors and Independents



## Domino's Carryout Has Sourced Share From All Competitive Groups



<sup>\*</sup>Includes Carryout and Drive-Thru



\$3B+

Incremental Sales Opportunity in the U.S. Over the Next 5 Years



Most Delicious Food







### **More Product Innovation and Renovation**



### Pizza



**Other Platforms** 













60% of Total U.S. Sales

40% of Total U.S. Sales



Operational Excellence

## **Operational Excellence**





### Better Experiences for the Customer and Team Member



### **BENEFITS**







## **Great Delivery Service Drives More Sales**





- Consistency of Experience
- Accuracy of Estimated Time
- Food is the Right Temperature
- Consistency of Delivery Service
- Professionalism of Drivers

## **Driving More Sales Through Consistency**



< 10 Minute Variation



10+ Minute Variation





Renowned Value

#### More Customers Through Value Strategy



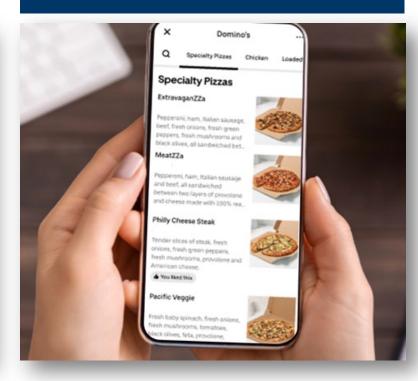
**Best Value in Industry** 



#### Loyalty



#### **Aggregator Marketplace**



#### More Value With Domino's Rewards



**Inactive Members** 

**Frequency** 

Carryout



MORE Reward Levers

LESS Minimum Spend



- ✓ More Reactivated Members
- **✓ More Redemptions**
- ✓ More Carryout Enrollments

# Aggregator Marketplace is a Significant Incremental Opportunity



Scaled U.S. Market

Differentiated Customer

Limited Overlap

~\$5 Billion

U.S. Pizza Delivery QSR Market

✓ Higher Income

- ✓ Less Price Sensitive
- ✓ Younger

~35%

Estimated Overlap Between Domino's and Aggregator Customers

Aggregator partnerships are a \$1 Billion net incremental opportunity over the next 3 years



Enhanced by Best-in-Class Franchisees

#### **Our Franchisees Are Hungry for More**





~730 Franchisees

~9
Store Average

~3 Year
Store Paybacks

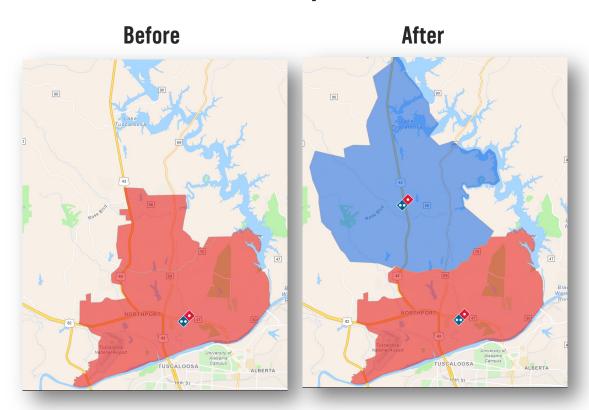
- Substantially All U.S. Franchisees Came up Through Our Stores
- Solely Focused on Domino's
- Strong Pipeline with Over 170 New Potential Franchisees



## Fortressing for Profitable Growth



#### **Example**



#### System Sales

#### **More Carryout:**

Estimated 80% Incremental

#### **More Delivery:**

Better Service More Runs/Driver (and Tips) More Frequency and More Retention

#### **Profits**

#### **More Efficient Stores:**

Better Leverage of Driver Better Driver Retention

#### **More Franchise Profits:**

Higher Enterprise Profits

If we don't open the store... someone else will

## Long Runway for U.S. Store Growth







\$3B+

Incremental Sales Opportunity in the U.S. Over the Next 5 Years

# KELLY GARCIA

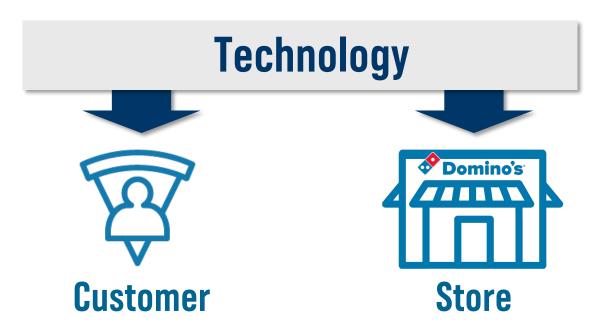
**Chief Technology Officer** 





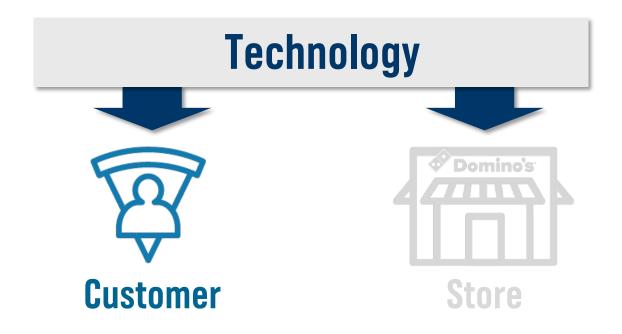






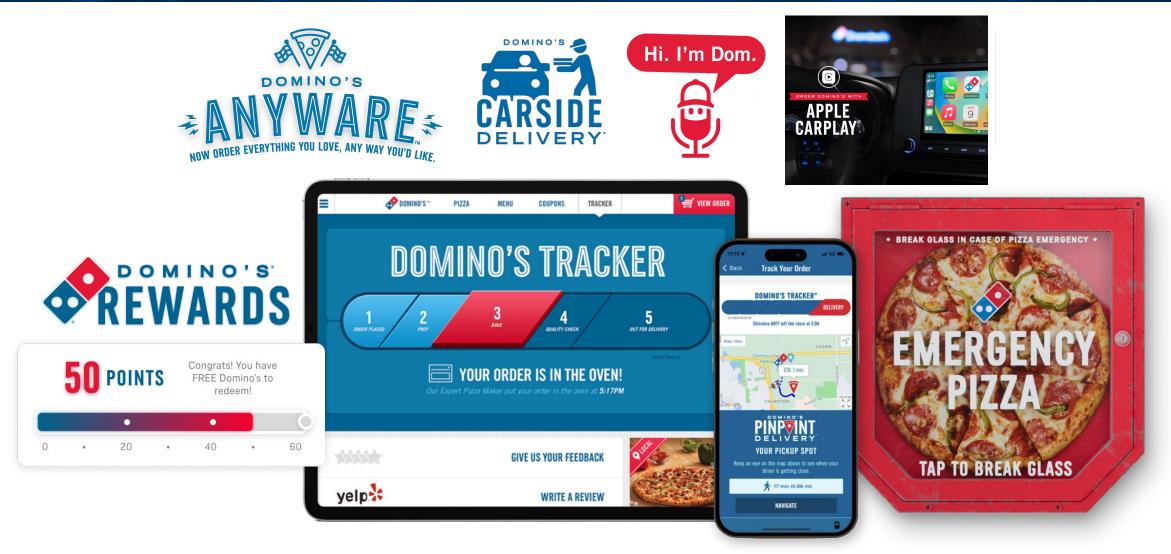
- ✓ Showcase Deliciousness
- ✓ Provide World-Class e-Commerce Solutions
- ✓ Optimize Service& Quality
- ✓ Drive Efficiencies & Team Engagement





#### Track Record of Creating Smarter Customer Solutions





#### Largest Digital Pizza Brand in the U.S.



**Digital Sales** 

\$7.5B+ Q3 TTM **Digital Sales Mix** 

85% Q3 YTD

Digital Sales Growth Every Year Since Inception

## Delivery Business is Digital, Opportunity to Drive Carryout



#### **U.S. Digital Sales Mix**

**Delivery** 

~90% Q3 YTD

**Carryout** 

~75% Q3 YTD

## Relaunching Digital Ordering Experience





- Optimized for Delivery and Carryout
- Modern Look and Feel
- Showcases Deliciousness
- Streamlined Navigation
- Faster Performance

#### **Moving Smarter and Faster**





- ✓ Usability Research
- ✓ Design
- Not Waiting to Pull Forward Improvements
- Web Development Complete in Q4 2024
- Measure Performance and Launch

We Will Never Stop Improving!

#### Our Rich Data Unlocks Even More Personalization





#### **Optimize Customer Lifetime Value Through:**

- New Data Platform
- Hyper-Personalized
- Enhanced Order Experiences
- Dynamic Rewards, Pricing and Experiences

## Generative Al Will Enhance the Ordering Experience





# **Domino's Personal Pizza Ordering Assistant**

- Human-Like Experience
- Complete Order Generation
- Personalized, Occasion-Based Ordering
- Image and Text Generation





## Domino's Operating System Optimizes Store Operations





- ✓ Makeline, Dispatch and Driver App
- Coming Next
  - Quality Assurance
  - Labor Management
- Tools Work With Current and New Pulse
- New Pulse Begins U.S. Rollout by End of 2024

## Technology Built to be Globalized





## ART D'ELIA

Executive Vice President, International



## Pizza is a Very Attractive Global Category



#### Pizza is Highly Adaptable





**Customizable** 





**Convenient** 





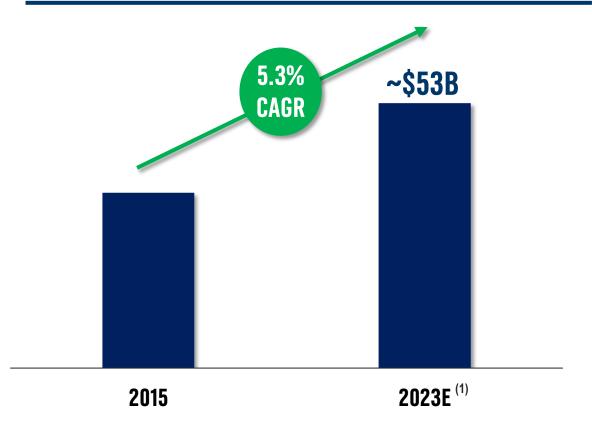
**Affordable** 





Social & Comforting

#### Internationally, QSR Pizza is Large and Growing



# Internationally, Domino's Has Also Become the Clear Leader of the QSR Pizza Category





#1
Global Player
in QSR Pizza

# Leadership is Derived From an Advantaged "Master Franchise" Model at Scale







\$4B+

Incremental Sales Opportunity in International Over the Next 5 Years



Most Delicious Food

# AUSTRALIA



















Operational Excellence

# Our Circle of Operations is Substantially Similar Around the World...







...Which Makes it Easier to Develop Technology That Our Global Markets can Adopt.

# Unparalleled Global Technology Stack







>10,500 International Stores



>3,300 International Stores



>4,300 International Stores



Renowned Value

#### Delivering Differentiated Value Around the World



#### **National Deals**





#### "Boost Weeks"





#### **Loyalty & Personalization**





#### Proven Track Record on Aggregator Marketplaces



#### **>60 Markets Partnering With Aggregators**









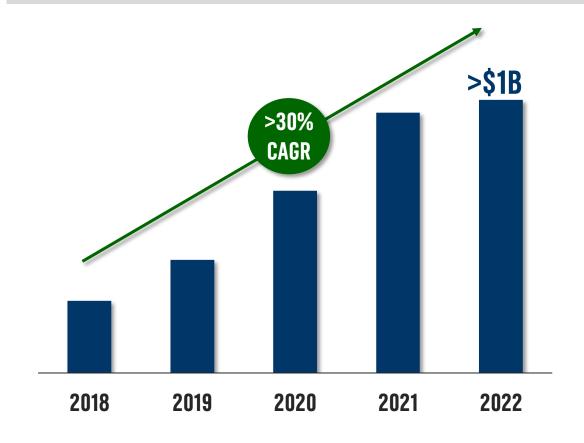








#### **Domino's International Retail Sales Through Aggregators**





Enhanced by Best-in-Class Franchisees

# Unmatched Portfolio of International "Master Franchisees"



	Public Master Franchisees	Market Cap (\$B)	Listing	Current Stores	Latest Medium-Term Store Growth Guidance
JUBILANT FOODWORKS	Jubilant FoodWorks Ltd.	\$4.2	JUBLFOOD (NSE)	1,961	3,000 by 2029
DOMINO'S PIZZA ENTERPRISES LIMITED	Domino's Pizza Enterprises Ltd.	\$3.0	DMP (ASX)	3,782	7,100 by 2033
Alsea	Alsea S.A.B. de C.V.	\$2.8	ALSSF (BMV)	1,401	2,000+ by 2027
DOMINO'S PIZZA GROUP PLC	Domino's Pizza Group PLC.	\$2.0	DOM (LON)	1,288	+200 in Med. Term
Domino's Pizza 达美乐比萨	DPC Dash Ltd.	\$1.0	1405 (HK)	716	+240 in 2024
alamarılığı	Alamar Foods Co.	\$0.8	6014 (TADAWUL)	600	-
DP Eurasia N.V.	DP Eurasia N.V.	\$0.1	DPEU (LON)	691	1,250 Total
	Total	~\$14B		~10,500	

#### China and India Will Headline Store Growth



#### **Net Store Growth 2024-2028**



China

≥240 Net Stores in 2024, Accelerating to >300 Net Stores in 2026 and Beyond



India

≥ 200 Net Stores
Per Year



Other Emerging Markets

>235 Net Stores
Per Year

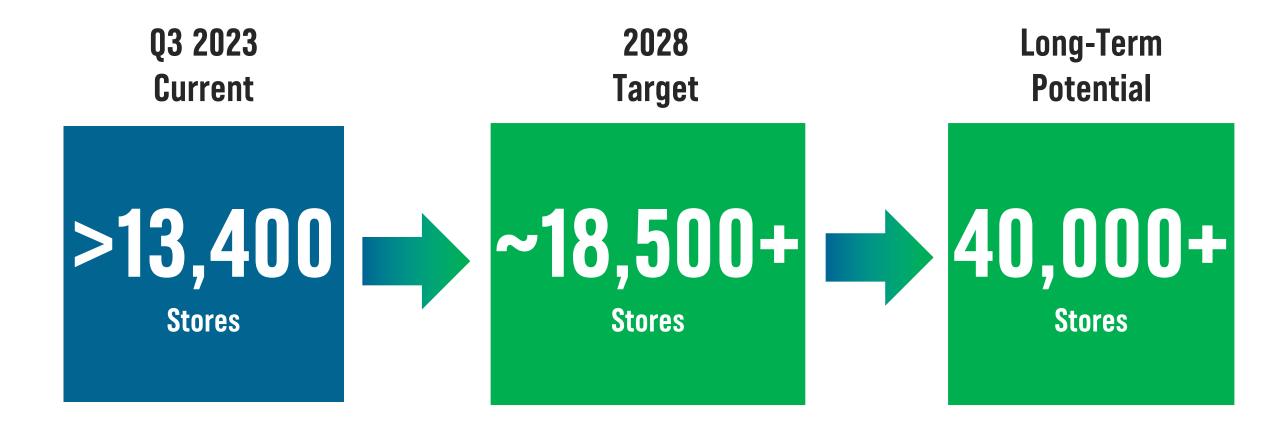


**Developed Markets** 

>250 Net Stores
Per Year

# Longer-Term, the Runway for International Store Growth is Immense





# SANDEEP REDDY

**Executive Vice President, Chief Financial Officer** 



#### **New Long-Term Guidance Drives More (2024-2028)**



**Current Guidance** New Guidance



Annual Global Retail Sales Growth, ex. FX

# **MORE STORES**

**Annual Global Net Unit Growth** 

#### **MORE PROFIT**

**Annual Operating Income Growth** 



#### **More Sales**



#### 7%+ Global Retail Sales Growth (ex. FX)

#### Healthy Mix of Same Store Sales and Store Growth

3%+

U.S. Annual Same Store Sales Growth

3%+

International Annual Same Store Sales Growth (ex. FX)

1,100+

Annual Global Net Store Growth

\$7B+ Incremental by 2028

#### **More Stores**



#### 1,100+ Annual Global Net Store Growth

**Growth From U.S. and International** 

175+

**U.S. Annual Net Store Growth** 

925+

**International Annual Net Store Growth** 

5,500+ Incremental by 2028

#### **More Profits**



#### 8%+ Annual Operating Income Growth

**Growing Revenues Faster Than Expenses** 

Top-Line Growth

Disciplined Investments

Moderate Margin Expansion

\$400M+ Incremental by 2028

## Leveraging G&A Spend While Investing for Growth



#### **G&A** as a Percent of Global Retail Sales

2.7%



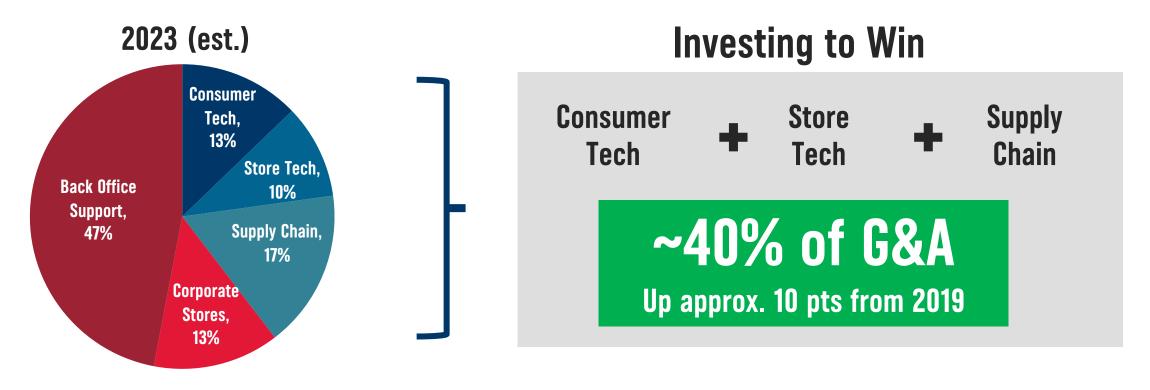
2.4% 2023 (est.)

**2024-2028:** ≤ **2.4**%

## **G&A Focused on Driving More Sales and More Profits**

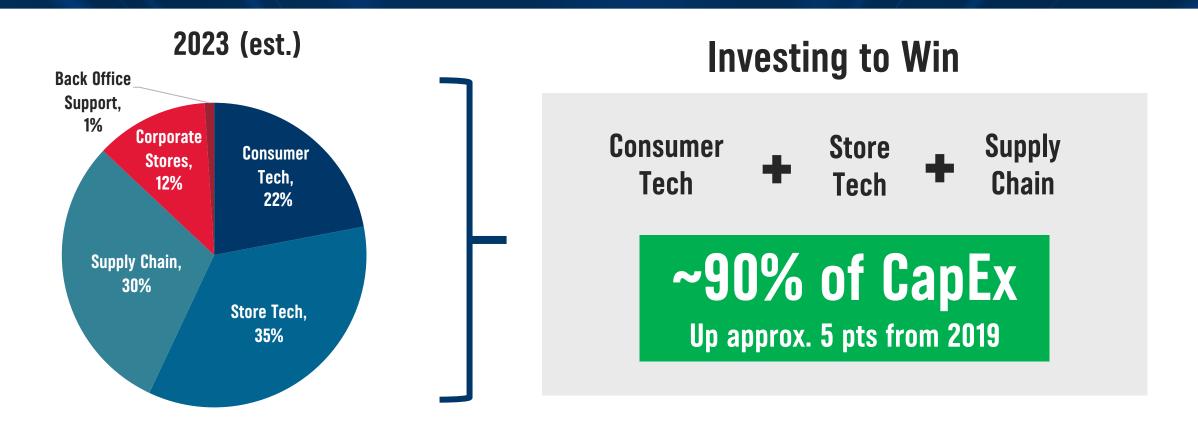


#### **G&A BREAKDOWN**



# Capital Expenditures are Aligned to Strategic Priorities





2024-2028: ~\$110M Annually

# **U.S. Franchise Store Paybacks Consistently ~3 years**



#### **Estimated Average U.S. Franchise Store Profits**

2019

2023 (est.)

**EBITDA** 

\$143k

\$160k

**Build Cost** 

~\$325k

~\$400k

2024 EBITDA: Targeting \$170k+

Note: Estimated average U.S. franchise store EBITDA target in 2024 represents current estimated target assuming Company's long-term guidance is achieved in 2024 and does not represent specific franchise store EBITDA projection for 2024 or any other year. Estimated average U.S. franchise store EBITDA and Store Build Cost are internal company estimates based on unaudited results self-reported by U.S. franchise owners. Estimated Payback equals estimated build cost divided by estimated average U.S. franchise store EBITDA.

\*Store build costs are shown gross of any incentives.

#### **Stronger Shareholder Returns**



#### **Capital Deployment Priorities:**

- Reinvest in the Business
- Return Cash to Shareholders
- Leveraged at 4 to 6x EBITDA

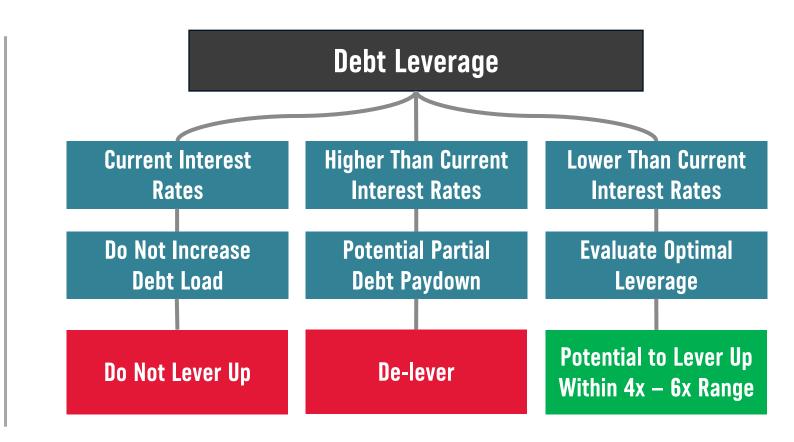


# Outsized Total Shareholder Returns Over the Long-Term

## **Decision Process When Determining Optimal Leverage**



- All Debt is Fixed Rate
- ~3.8% Weighed Average Interest Rate
- 5.4x Leverage Ratio as of 2023 Q3 TTM
- Next Maturities Totaling
   \$1.1B in October 2025



## Significant Free Cash Flow Generation



#### **Free Cash Flow**





\$471M 2023 TTM

2024-2028: \$500M+

Free cash flow is calculated as net cash provided by operating activities, less capital expenditures, both as reported under GAAP. Free cash flow, as reconciled to net cash provided by operating activities, is as follows:

# Hungry for More Aligns With Our Stewardship Goals



**Focus Areas** 



CORPORATE STEWARDSHIP REPORT ANNUAL SUMMARY

**EMPOWERING PEOPLE** 

**COMMUNITY IMPACT** 

MORE
Impact on Our
Teams and
Communities

**ENVIRONMENTAL FOOTPRINT** 

**RESPONSIBLE SOURCING** 

LESS
Negative Impact
on the Planet

## We Are Just Getting Started



#### **New Guidance**

**MORE SALES** 

Annual Global Retail Sales Growth, ex. FX

**MORE STORES** 

**Annual Global Net Unit Growth** 

**MORE PROFIT** 

**Annual Operating Income Growth** 

7%+

1,100+

8%+



# DOMINO'S 2023 INVESTOR DAY

